

## ARV Member Survey

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ARV thanks you for your ongoing support and the role you play in the Victorian Aquatic and Recreation Industry.

To assist ARV to ensure our activities are meeting the needs of the industry and to ensure we hold accurate industry data, we have developed an industry survey to gather your reflections on:

- The year that was
- The year ahead
- Future opportunities for ARV

The survey should take 10 mins to complete.

To assist you, we have outlined the current ARV purpose statement and examples of activities provided by ARV.

ARV purpose is a not for profit member based organisation providing support, professional development, training, advocacy, research and networking opportunities to those who plan, build, own, operate or service aquatic ad recreation facilities across Victoria.

You are a valued ARV Member and ARV wishes to reassure you that the information you provide will remain confidential and that ARV are here to assist and provide support to you and your organisation!

- Weekly industry zoom meetings for – Facility Managers, Operations Managers, Health Club Managers, Local Government Managers, Contracts Managers, Industry Leaders, Trade and Suppliers
- Industry Surveys
- ARV Victorian and National Advocacy
- Industry Advocacy and Industry Research
- Industry reopening documents and guidelines
- Facilitation of National and Victorian peak associations
- State and Federal Government communication plans
- Industry support, advice and guidance
- Industry sharing and collaboration
- Industry resource guides and documents
- Revised Event Program and activities
- Online training and development
- ARV Awards
- Industry publications eg. state of sector report
- Trade and Supplier directory and fact sheets
- Member newsletters
- Member engagement
- Member support letters
- Member and sponsor videos and interviews
- Case studies
- Member committee coordination and facilitation
- Vicswim Summerkidz Program

Please fill out our ARV member survey so we can have continuous improved for future years to assist the industry with recovery.

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UPDATED CONTACT DETAILS (please update what is applicable) Please provide current member contact details so we can update our committee networking databases

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### 1. Type of Organisation (Please tick ONE option)

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Council

Management Company

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Sponsor

Contractor

In house Management

Committee of Management

Private

2. Facility/Business/Organisation/Council Name

3. Address

4. Centre Manager Name and Email

5. Area Manager Name and Email

6. Operations Manager Name and Email

7. Swim School Manager Name and Email

8. Health Club Manager Name and Email

9. Stadium Manager Name and Email

10. Learning and Development Manager Name and Email

11. Business/Trade/Sponsor Contact Name and Email 1

12. Business/Trade/Sponsor Contact Name and Email 2

13. Local Government Rep Name and Email 1

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14. Local Government Rep Name and Email 2  
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AS AN ARV MEMBER, YOU ARE CURRENTLY ELIGABLE TO RECEIVE AUSLEISURE MANAGEMENT MAGAZINE, please click here if you wish to opt out of receiving this hard copy magazine.  
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15. Opt Out

ARV ACTIVITIES  
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16. What ARV activities are you currently involved with? (Tick all that apply)

- Awards
- Regional Conference
- Metro Conference
- Committees
- Water Safety Week
- ARV Advocacy
- Vicswim
- Workshops/Seminars
- Sponsor
- AGM
- Christmas Party
- Industry Leaders Groups
- Other

17. Please provide advice on what you would like ARV to "Keep, Stop, Start and Change"  
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THE YEAR THAT WAS

18. What do you think ARV did well to assist your organisation or the industry during 2023 to help the industry?  
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19. How could ARV improve on the services and activities we provide to you?

20. How can ARV best support you and your organisation in 2024?

THE YEAR AHEAD

21. What would you like to see in future ARV Event and Activities Calendar? Please list any new events.

22. Please outline important industry topics, issues and opportunities that ARV can provide seminars, forums, workshops and conference topics on?

23. For future ARV Events and Committees, what do you prefer the set up to be? (Tick all that apply)

- Online
- In person
- Hybrid approach (both)

24. Would you be interested in facilitating or chairing any ARV Networking Committees? (Tick all that apply)

Yes

No

25. If so, which one would you be interested in facilitating?

26. Would you be interested in a suppliers and trader networking event between suppliers, councils and facilities? (Tick all that apply)

Yes

No

27. In future, do you have any recommendations in how ARV can advance Industry Engagement, Industry Advocacy and Industry Coordination?

28. Is your organisation proposing any industry projects in 2024 that you would like to share with ARV?

29. Please provide any Learning and Development opporunities valuable for the industry in 2024?

ARV MEMBERSHIP

30. What additions would you recommend for your ARV Membership to better respond to your needs?

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31. Please provide any additional comments for ARV?

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32. How many ARV Events or Activities do you expect to attend in 2024? Why?

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33. Are you satisfied with the pricing of ARV events and activities?

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34. Other Comments

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